



# The National Training Center and Fort Irwin



## Before You Tell It To Your Inspector General:

**Did YOU Research the**

- Process
- System
- Standard

Be, Know, Do

- Be sure that you have a problem, not just a peeve.**
- Give your chain of command a chance to solve the problem.**  
(Many problems must be addressed to the chain of command for resolution anyway)
- If Your Chain Of Command cannot help or is the problem contact your local IG.** (IG's at higher commands will normally refer the case to the local IG for action)

### When speaking with your IG:

- Be honest and don't provide misleading information.**  
(IG's will discover the truth rather quickly in most cases and there are penalties for Knowingly providing false information)
- Keep in mind that IG's are not policy makers.**  
(If a policy is flawed you can submit a proposed change on a DA Form 2028)
- Keep in mind that IGs can only recommend, not order a resolution.**  
(Only Commanders can order, the role of the IG is to advise the Commander)
- Remember IGs can only resolve a case on the basis of fact.**  
(Your claim that a Supervisor has violated the rules doesn't make it fact. A claim must be supported by evidence)
- Don't expect instant action on your request...Be Patient.**  
(Investigations take time, and IGs tend to have heavy workloads)
- What do you expect from the IG and be prepared to take "No" for an answer.**  
(In any case "Yes or No", the IG will explain why)



**Did YOU Utilize the**

- NCO Support Channel
- Commander's Open Door

Your Local Inspector General. MAJ Joseph D. Labarbera. Phone. 760-380-3038

To complain without fear of reprisal is the right of any Soldier, Civilian, or Family Member. After all, problem solving is one of the IG's primary missions.



# INSPECTOR GENERAL

Office of the Inspector General