

Good Afternoon and Welcome to Fort Irwin

I am from Weed Army Community Hospital, and I'm going to give you some information that will help you and your family members become familiar with our services and operating hours.

Anyone going to 1/11, 2/11 5/11MI or 58th Engineers, you will be seen at the Aid Station. All of your care will be done at the Aid Station unless your provider refers you to Weed or Mary Walker for specialty care.

Sick call sign in for the Aid Station is from 5:30-6:00 a.m. Check with your unit for any updates on the times.

Our appointment system is available between the hours of 7 A.M.-4 P.M. for Active Duty personnel. All other patients may call in between the hours of 8 A.M. and 4 P.M. The number is 866-460-5305 or our local number is 380-3124

We have an after-hours nurse triage line available after 4 P.M. for those questions or concerns that arise after the call center hours. The line is open 24 hours during Saturday and Sunday. The Nurse Triage number is 866-835-1647

Family members must complete the self care course to receive over the counter drugs, like Tylenol or cough syrup, even if they have completed the class at another duty station. The web address is www.irwin.amedd.army.mil. On the right hand side of the page is **self care**, click the tab, and begin reading the material. After you have read everything, there will be a short test. Once you have passed the test, your name will be automatically entered in the database. Your self care card can be picked up at Preventive Medicine, Building 170, across the street from Weed Army Hospital.

We know that when you first get here, you do not know your addresses and phone numbers. As soon as you receive them, please update our system by calling the appointment system or come in to the front desk of the Mary Walker Clinic and speaking to one of the clerks. Having old information may delay care for you or your family member.

Please make sure that all your family members are registered in DEERS. We check eligibility through the DEERS system. You have 60 days to register newborns. As soon as you get that birth certificate, please go to the DEERS office, and add your new family member.

We are a small facility, so we are only able to see patients that have TRICARE PRIME. All other forms of TRICARE are on space-available basis.

Families who have brought their **parent or parents in-law**, please know that these dependants are only eligible for care in the Military Treatment Facility. They are **not eligible for the TRICARE benefit**. It is advised that you purchase other health insurance for these family members.

Our Family Member Dental Plan is United Concordia. You can enroll on the website WWW.ucci.com or pick up an application at the TRICARE Service Center, located in the back of the Mary Walker Clinic.

We do have a current “no show” policy. If you cannot make it to your appointment, please call us, and let us know. We will work with you to reschedule or change your appointment. After 3 consecutive no shows, we will contact your Command. Please make sure you are calling us **24 hours prior** to your appointment to cancel or reschedule.

Family members can call 2 hours prior to their appointment to cancel.

The Dr Mary Walker Center opens at 0730

Our appointments start at 740

Pharmacy hours are 0830-1700 hours or 8 A.M. to 4 P.M.

**For hospital information or to comment on one of our services, please contact
the Patient Representative at 380-4876.**