

1. Hello and welcome to Fort Irwin.
2. I work at the **National Training Center and Fort Irwin Inspector General Office**, better known as the IG Office.
3. The IG is part of the special staff that works for and reports directly to the National Training Center and Fort Irwin commander. We are an **extension of the eyes, ears, voice, and conscience** of the command.
4. This office provides assistance to **all Active Duty Soldiers, retirees, DoD civilians and family members** throughout Fort Irwin and the Southern California region.
5. IGs serve their commanders and their commands by executing the four IG functions—**teaching and training, inspections, assistance, and investigations** for the specific purpose of enhancing the command's discipline, readiness, and operational warfighting capability. IGs use these functions to seek out systemic issues that affect the command and the Army.
6. Prior to coming to the IG for assistance, we ask that you **address your issue with your chain of command** and allow them the opportunity to resolve the issue.
7. When requests for **assistance** or complaints are received, **the IG will determine if any regulations, policies or**

standards were violated. If so, the appropriate action will be taken. Usually complaints are command issues and will be directed back to the chain of command for resolution. Not all IG complaints are IG appropriate. In such cases, the complainant will be directed to the appropriate agency for further assistance.

8. **IGs** will protect confidentiality to the maximum extent possible, but **cannot guarantee confidentiality.**
9. Some of your information may be released to personnel or agencies for official use only in order to resolve the issue.
10. Department of the Army personnel are prohibited from taking acts of reprisal against any Soldier for filing a complaint to the IG. **No person will restrict a member of the Armed Services from making a protected communication with a member of Congress; an Inspector General;** a member of a DoD audit, inspection, investigation or law enforcement organization; or any person in the chain of command.
11. Another function that the IG performs is **Investigations.** Investigations are directed by either the IG's higher headquarters or the National Training Center commander. Most investigations are serious in nature and

involve waste, fraud, mismanagement, or abuse of authority. The IG will conduct a fact finding investigation and report the findings to the commander for action. The IG does not advise the commander as to what actions to take!

12. Regulatory guidance requires all commanders to have an external agency to perform Inspections of their units. The purpose of these inspections is to evaluate the readiness of the units for both peacetime and wartime missions.

13. The final function that the IG Office performs is Teach and Train. The Teach and Train process is incorporated into every function that the IG Office performs. Guidance and explanations are provided to all personnel seeking assistance as to what the regulation states and ways to resolve their issues in an appropriate manner.

14. Thank you and again, welcome to Fort Irwin.

15. You can contact the Fort Irwin, CA IG Office (760) 380-3038/3039. We are located in Building 988A, behind the Post Headquarters.